



## Zippin in Practice

### April 29, 2024 Updates

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### Operational Updates

#### New feature: Multiple Tax Types

There are scenarios when a retailer needs to charge multiple tax types, including bottle deposit. To solve this, you can now add different tax types. Each tax type will appear in a separate line on the shopper's receipt. You can read more about how this works [here](#).

#### On-site operational support

Would your location benefit from active coaching of your store crew? Do you want additional support for your most important events? Zippin can provide certified on-site Certified Ambassador(s) to drive shopper traffic and crew compliance.

Reach out to your Account Manager for more information!

### Reminders and Tips

#### Pre-authorization signage is available

Signage is available to communicate pre-authorization amounts and procedures to your shoppers. [Visit the Knowledge Base](#) to view the signage available for local printing.

## Changes to your shopping hours or events?

For event stores, Zippin will continue to request event schedules one month in advance. After schedules are submitted, Zippin requires updates if your event schedule changes. For non-event stores, please update Zippin if the standard daily shopping hours are modified. All changes should be directed to [retailer-support@getzippin.com](mailto:retailer-support@getzippin.com).

## Zippin Knowledge Base

A complete knowledge base of Zippin functionality and how to use it is always available to you in our Zippin Knowledge Base, available at [support.getzippin.com](https://support.getzippin.com).

- From your desktop, connect via the quicklink from the Dashboard
- From a mobile device, go to [support.getzippin.com](https://support.getzippin.com) and you will be taken directly to the articles

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